



Online Learning for Students

Students need to log on to their fcpschools.net account to access.

([Arabic](#), [Chinese](#), [Farsi](#), [Korean](#), [Spanish](#), [Urdu](#))

[Tips for Online Success](#)
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Tips for Online Success

Set yourself up for success with these tips:

Dedicate a space for you to do your work, where your computer will be on a level surface. Remember that everyone can see where you are working when your camera is on.



Dress for success. You may be on camera as you interact with your peers and teachers, so be sure to dress accordingly.



Communicate with your teachers via email (your student ID# @fcpschools.net). Also use this email to reach out to counselors and other school staff.



Check for assignments and announcements via Blackboard and/or Google Classroom.



Stick to a schedule.



Follow the schedule for meeting with teachers. Use the other days to complete assigned work and check in when needed.



Be open and flexible to learn this new way together!

Thank you to Hayfield SBTS, Tabitha Reber, for sharing these tips for success!




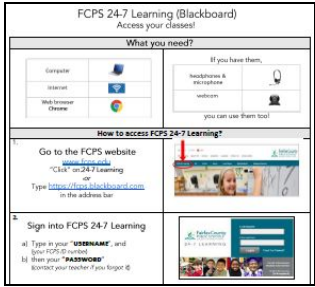
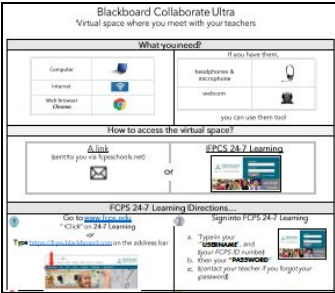


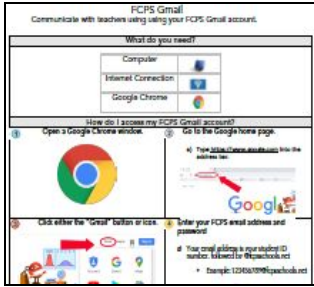


Student Technology Supports

Who should I contact for technology help?

Contact your classroom teacher or the FCPS Information Lines.

Amharic (አማርኛ): 571-423-4957 Arabic (العربية): 571-423-4952 Chinese (中文): 571-423-4953 Farsi (فارسی): 571-423-4954
Korean (한국어): 571-423-4951 Spanish (español): 571-423-4950 Urdu (اردو): 571-423-4955 Vietnamese (Tiếng Việt): 571-423-4956

<p>FCPS 24/7 - Blackboard</p>  <p>Blackboard</p>	<p>Blackboard Ultra</p> 	<p>FCPS Gmail</p> 
<p>How to login</p>  <p>Click on a Language Arabic, Chinese, English, Farsi, Korean, Spanish, Urdu</p>	<p>How to login</p>  <p>Click on a Language Arabic, Chinese, English, Farsi, Korean, Spanish, Urdu</p> <p>Videos </p> <ol style="list-style-type: none"> 1. Blackboard Ultra Basics (English) (Spanish) 2. Blackboard Ultra Help for Participants (English) <p> Collaborate Basics Slide Deck</p> <p>Click on a Language Arabic, Chinese, English, Farsi, Korean, Spanish, Urdu</p>	<p>How to login</p>  <p>Click on a Language Arabic, Chinese, English, Farsi, Korean, Spanish, Urdu</p>



Video Recordings

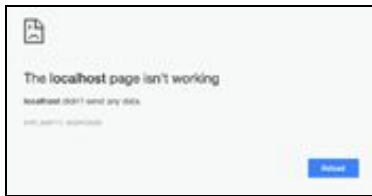
Updated 4/20/2021! How to access [Blackboard Collaborate Ultra Bilingual video](#) in English and Spanish by Ruth Valverde and Malgorzata Bienkowska.



Student Technology Troubleshooting Guide

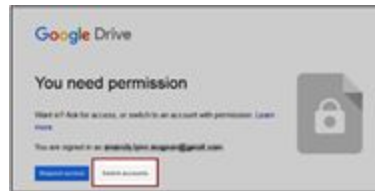
I need support...

Accessing a website



- a) Refresh the web page. Click on this Icon
- b) Try using another browser (Internet Explorer, Chrome)
- c) Check your Internet connection.

Accessing a Google Doc



- a) Use Google Chrome.
- b) Login to your FCPS Schools account.
Example: 1234567@fcpschools.net



Connecting to the Internet

- a) Disconnect, then reconnect to the Internet.
- b) Click the "Troubleshoot" button.
- c) Restart your device.

Remembering my login information

- a) **Username:** Student ID number
- b) **Password:** The FCPS network--Gmail, FCPS 24-7 Blackboard--share the same password. Contact your teacher if you need additional help.

I tried all the steps above, but I still need technology support.

Contact your teacher, or call one of the phone numbers provided below.

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